

Job description Bin Collector Band 3 £27,254 to £28,598 (£14.13 to £14.82 hourly)

Hours of work

All posts are based on a 37-hour working week and will be aligned individually to meet operational across Monday to Saturday. Each post will work will 37 hours within this period, predominantly Monday-Friday but not exclusively.

The current practice is to work an aggregated 74-hour fortnight before addition hours become payable. Opportunities for overtime are also available within the 48-hour working time directive.

Key responsibilities and activities

- To be part of the operational team providing waste collection and street cleansing services across the West Suffolk Council area.
- To help secure a sustainable and clean environment and improve the environment for residents of West Suffolk.
- To complete all work to the standard and the quality specified in our waste contracts and within statutory standards.
- To represent the council in a professional manner in accordance with customer care policy, contract specification and works procedures.
- To ensure that all aspects of the work are carried out in a safe manner in accordance with the council's health and safety policy including wearing, maintaining, and laundering personal protective equipment (PPE) as issued.

Daily tasks

Waste collection

- To remove household, industrial and commercial waste from a variety of locations, for example, houses, shops, schools. To collect wheeled refuse containers, place them on the vehicle's bin lift, activate the lift mechanism, remove empty bins and replace them at the property or collection point, replace sacks when required, such as for textiles. Making sure the refuse container does not obstruct footpaths or entrances.
- To collect waste from various other locations, which is loose in bins, plastic, or other sacks and load it into the refuse collection vehicle.
- To assist the driver in the safe manoeuvring of the vehicle and at the refuse disposal point also complying with the contractors site rules.
- To assist the driver with maintaining vehicle cleanliness and checks.

Other

- This role may be required to work at the council's depots in Bury St Edmunds or Haverhill. You may reasonably be required to work at any other of the council's premises as required in order to meet the needs of the service.
- You shall be required to use in cab or handheld technology Personal Digital Assistant (PDAs).
- To prepare and submit timesheets, defect reports and other forms in a clear, legible and accurate manner.
- To carry out any other reasonable tasks commensurate to the pay band.

All levels

- To assist other crews as and when required, such as, zoned completion
- To prepare and submit timesheets and other forms in a clear, legible, and accurate manner.
- To represent the council in a professional manner in accordance with customer care policy and the contract specification.
- To carry out any other reasonable tasks commensurate to the grade of this post.

Qualifications and experience for all levels

Ideally have a good working knowledge of the local area and understand, be able to demonstrate the importance of providing good customer service.

Have a positive approach and a good understanding of health and safety policies and procedures.

Experience of team working and ability to work effectively as a team player.

Ability to undertake all physical tasks associated with the work, such as, handling/manoeuvring wheeled refuse containers, walking long distances, lifting of waste sacks (within the constraints of Manual Handling Operatives Regulations 1992)

Expect and be prepared to work outdoors in all weathers.

Hold class 'B' Driving Licence (subject to provisions of DDA 1995)